

# Implementing Quality Standards \*\*Raj Ubhi\* Raj.Ubhi@cgl.org.uk



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### Introduction



'Knowledge about quality standards and experience of using quality standards is not widely found among practitioners. If the standards are to make a contribution to the development and effective implementation of interventions, efforts are needed to raise awareness among practitioners and provide accessible knowledge, tools and possibly training to facilitate uptake.'



## Quality Standards: Value-Realisation



- Helpful benchmark for quality practice, especially for 'new or inexperienced staff';
- Enabling practitioners to have a shared approach on what makes a difference to the target audience;
- Consolidates and reaffirms purposeful practice;
- Gives your 'offer' or intervention more integrity when working across partnerships;
- Helping to inform workforce training and practice;
- Turning Policy into Practice.



## Quality Standards: Potential Challenges



- Feelings that they could stifle innovation;
- Confusing amidst numerous other quality standards, practice guidelines and regulatory frameworks (e.g CQC/NICE/Ofsted/EDPQS/RCPsych);
- Do our guidelines need **guidance**?;
- 'Are they simply a **compliance** measure?';
- Adding to the capacity burden;
- Future proofing Standards fit for 2020?



#### Recommendations



- **Co-production**: Extend to the introduction and implementation of the Quality Standards;
- Integrate with other related standards/guidelines;
- Don't implement in isolation promote a **partnership** approach;
- Choose and test your approach (Integrated Audit / Training and Resources / Policy & Procedure);
- Create the conditions for a **learning culture**.



#### Get in Touch



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#### For more information about the project, visit the EPPIC website:

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